



SnapCenter无法删除已从存储中删除的克隆

https://kb-cn.netapp.com/data-mgmt/SnapCenter/SC_KBs/SnapCenter_is_unable_to_delete_clones_w...

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适用场景

- SnapCenter服务器(SC) 4.1.1及更高版本
- 适用于Oracle的SnapCenter插件(SCO) 4.1.1及更高版本
- 适用于Microsoft SQL Server的SnapCenter插件(SCSQL) 4.1.1及更高版本

问题描述

- 无法通过GUI或PowerShell (PS)命令从SC中删除克隆"Remove-SmClone -CloneName <Clone_Name> -Force"
- 在 SnapCenter图形用户界面中出现以下错误:

Cannot delete clone as there are clones present for database . Delete

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clone(s) , <Clone_Name>
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• 删除克隆作业的SMCore日志中显示以下错误:

"ERROR SMCore < job ID> PID=[4172] TID=[37] Exception in method: InvokeXML. System.InvalidOperationException: There is an error in XML document (1, 57). ---> System.InvalidOperationException: <SmResponse xmlns=''> was not expected. at Microsoft.Xml.Serialization.GeneratedAssembly.XmlSerializationReaderSmCanExec --- End of inner exception stack trace --- at System.Xml.Serialization.XmlSerializer.Deserialize(XmlReader xmlReader, String encodingStyle, XmlDeserializationEvents events) at System.Xml.Serialization.XmlSerializer.Deserialize(Stream stream) at SnapMgrHelper.RestAdapter.InvokeXML[TReq,TRes](TReq request, String methodType, String remoteURL, Boolean xmlSerializer, Boolean removeXMLNamespace, Boolean dataContractDeserializer, Boolean logRequest, Boolean logResponse) : Detailed Exception There is an error in XML document (1, 57). <SmResponse xmlns=''> was not expected. : BaseException System.InvalidOperationException: <SmResponse xmlns=''> was not expected. at Microsoft.Xml.Serialization.GeneratedAssembly.XmlSerializationReaderSmCanExec

• 删除克隆作业的<JobID>日志中会显示以下错误:

ERROR SnapManagerWeb_<JobID> PID=[xxxx] TID=[xxx] Can not delete clone as there are clones present for database. Delete clone(s), <Clone_Name> DEBUG SnapManagerWeb_<JobID> PID=[xxxx] TID=[xxx] System.Exception: Cannot delete clone as there are clones present for database. Delete clone(s), <Clone_Name> ERROR SnapManagerWeb <JobID> PID=[xxxx] TID=[xxx] ErrorCode (-1),

ErrorMessage (Cannot delete clone as there are clones present for database . Delete clone(s) , <Clone Name>)