



SnapCenter无法删除已从存储中删除的克隆

https://kb-cn.netapp.com/data-mgmt/SnapCenter/SC_KBs/SnapCenter_is_unable_to_delete_clones_w...

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适用场景

- SnapCenter服务器(SC) 4.1.1及更高版本
- 适用于Oracle的SnapCenter插件(SCO) 4.1.1及更高版本
- 适用于Microsoft SQL Server的SnapCenter插件(SCSQL) 4.1.1及更高版本

问题描述

- 无法通过GUI或PowerShell (PS)命令从SC中删除克隆"`Remove-SmClone -CloneName <Clone_Name> -Force`"
- 在 **SnapCenter**图形用户界面中出现以下错误：

```
Cannot delete clone as there are clones present for database . Delete
```

```
clone(s) , <Clone_Name>
```

- 删除克隆作业的SMCore日志中显示以下错误：

```
"ERROR SMCore_<job_ID> PID=[4172] TID=[37] Exception in method: InvokeXML.
System.InvalidOperationException: There is an error in XML document (1,
57). ---> System.InvalidOperationException: <SmResponse xmlns=''> was not
expected. at
Microsoft.Xml.Serialization.GeneratedAssembly.XmlSerializationReaderSmCanExec
--- End of inner exception stack trace --- at
System.Xml.Serialization.XmlSerializer.Deserialize(XmlReader xmlReader,
String encodingStyle, XmlDeserializationEvents events) at
System.Xml.Serialization.XmlSerializer.Deserialize(Stream stream) at
SnapMgrHelper.RestAdapter.InvokeXML[TReq,TRes](TReq request, String
methodType, String remoteURL, Boolean xmlSerializer, Boolean
removeXMLNamespace, Boolean dataContractDeserializer, Boolean logRequest,
Boolean logResponse) : Detailed Exception There is an error in XML
document (1, 57). <SmResponse xmlns=''> was not expected. : BaseException
System.InvalidOperationException: <SmResponse xmlns=''> was not expected.
at
Microsoft.Xml.Serialization.GeneratedAssembly.XmlSerializationReaderSmCanExec
```

- 删除克隆作业的<JobID>日志中会显示以下错误：

```
ERROR SnapManagerWeb_<JobID> PID=[xxxx] TID=[xxx] Can not delete clone as
there are clones present for database. Delete clone(s) , <Clone_Name>
DEBUG SnapManagerWeb_<JobID> PID=[xxxx] TID=[xxx] System.Exception: Cannot
delete clone as there are clones present for database . Delete clone(s) ,
<Clone_Name>
ERROR SnapManagerWeb_<JobID> PID=[xxxx] TID=[xxx] ErrorCode (-1),
ErrorMessage (Cannot delete clone as there are clones present for database
. Delete clone(s) , <Clone_Name>)
```