



由于错误代码40002、无法登录到Cisco Duo

https://kb-cn.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Unable_to_login_with_CISCO_DUO_due_...

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适用场景

- ONTAP 9.14.1P6+
- Cisco Duo MFA

问题描述

使用Cisco Duo MFA登录到ONTAP时、访问被拒绝、并且在 `messages.log` 针对登录尝试观察到以下错误：

```
Mon Jul 08 2024 11:46:49 -04:00 [auth:info] 1 2024-07-08T11:46:49.756528-04:00
NetApp-01 sshd 46152 - - Duo auth for the user: lacem failed: 40002: Invalid
request parameters: no capable device
```