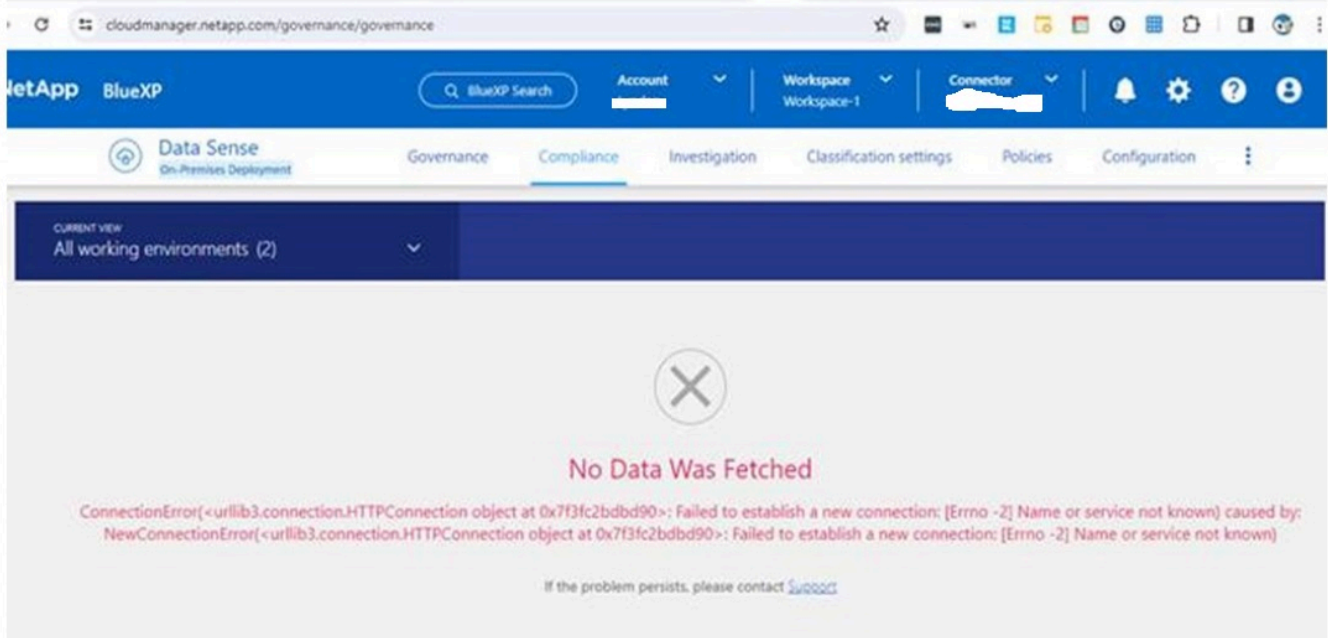# Data Sense "未获取数据"错误

适用于

BlueXP
Data Sense

问题描述

在本地安装 Data Sense 时,安装日志中未显示任何错误。

但是,当启动 Data Sense,然后进入相应的工作环境时,会看到错误的行为:

从连接器 SERVER.LOG 中，我们看到

```
2023-11-27 20:02:08,960 UTC ERROR [Working Environment] [b05f4e7e-25ce-4a1d-
b0a5-xxxx] [i7XHhNxxxx] [name@company.com] (simplicator-akka.actor.default-
dispatcher-84720) [SimplicatorServerActor:284] ******************** Simplicator
request to http://localhost:8080/DataSenseProtocol/complianceStatus failed:
Failed connecting to DataSense instance. Internal Server Error
com.netapp.oncloud.simplicator.client.common.SimplicatorException: Failed
connecting to DataSense instance. Internal Server Error

2023-11-27 20:02:08,961 UTC ERROR [Working Environment] [b05f4e7e-25ce-4a1d-
b0a5-xxxx] [i7XHhNxxxx] [name@company.com] (oncloud-akka.actor.default-
dispatcher-1812) [DataSenseOperations:545] Failed getting compliance status.
com.netapp.oncloud.simplicator.client.common.SimplicatorBadRequestException:
Failed connecting to DataSense instance. Internal Server Error
```
任何预期字段中均未显示任何数据。

重新启动 Data Sense 实例可能会显示临时操作，但很快就会再次失败，如上所示。