



Data Sense "未获取数据"错误

https://kb-cn.netapp.com/Cloud/ncds/Cloud_Data_Sense/Data_Sense_No_data_was_fetched_error Updated: Sun, 05 Oct 2025 12:59:06 GMT

适用于

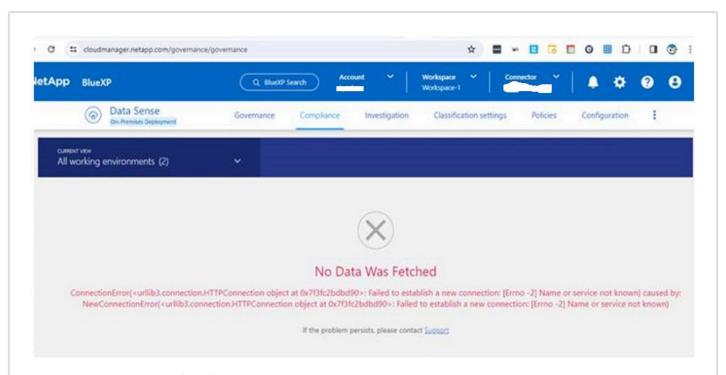
BlueXP Data Sense

问题描述

在本地安装 Data Sense 时,安装日志中未显示任何错误。

但是,当启动 Data Sense,然后进入相应的工作环境时,会看到错误的行为:

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从连接器 SERVER.LOG 中,我们看到

2023-11-27 20:02:08,961 UTC ERROR [Working Environment] [b05f4e7e-25ce-4a1d-b0a5-xxxx] [i7XHhNxxxx] [name@company.com] (oncloud-akka.actor.default-dispatcher-1812) [DataSenseOperations:545] Failed getting compliance status. com.netapp.oncloud.simplicator.client.common.SimplicatorBadRequestException: Failed connecting to DataSense instance. Internal Server Error 任何预期字段中均未显示任何数据。

重新启动 Data Sense 实例可能会显示临时操作,但很快就会再次失败,如上所示。