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## StorageGRID 报告" SANtricity OS 文件不兼容"

[https://kb-cn.netapp.com/hybrid/StorageGRID/Platforms/StorageGrid\\_reports\\_SANtricity\\_OS\\_file\\_is\\_no...](https://kb-cn.netapp.com/hybrid/StorageGRID/Platforms/StorageGrid_reports_SANtricity_OS_file_is_no...)

Updated: 周五, 11 7月 2025 08:03:45 GMT

### 适用场景

- NetApp StorageGRID
- NetApp E系列

### 问题描述

无法使用StorageGRID管理器UI升级SANtricity操作系统、并显示错误：`SANtricity OS file is not compatible. Try a different file.`

node is rebooted.

Select **Approve all** or approve nodes one at a time. To remove nodes from the queue, select **Remove all** or remove nodes one at a time. If the uploaded file doesn't apply to an approved node, the upgrade process skips that node and moves to the next node in the queue.

Optionally, select **Skip nodes and finish** to end the upgrade and skip any unapproved nodes.

SANtricity OS upgrade file: 




1 out of 20 completed

Approve all

Remove all

Search...



Node name	Current version	Progress	Stage	Details	Status	Actions
 ⓘ	08.53.00.04	<div></div>	Complete	SANtricity OS file is not compatible. Try a different file.	Nominal	
 ⓘ	08.53.00.04	<div></div>	Waiting for you to approve		Nominal	Approve
 ⓘ	08.53.00.04	<div></div>	Waiting for you to approve		Nominal	Approve

Skip nodes and finish