由于固件文件不兼容、E系列升级到SAN特 里ity11.80或更高版本失败

适用场景

- NetApp E 系列
- NetApp SANtricity OS 11.70.5之前的版本
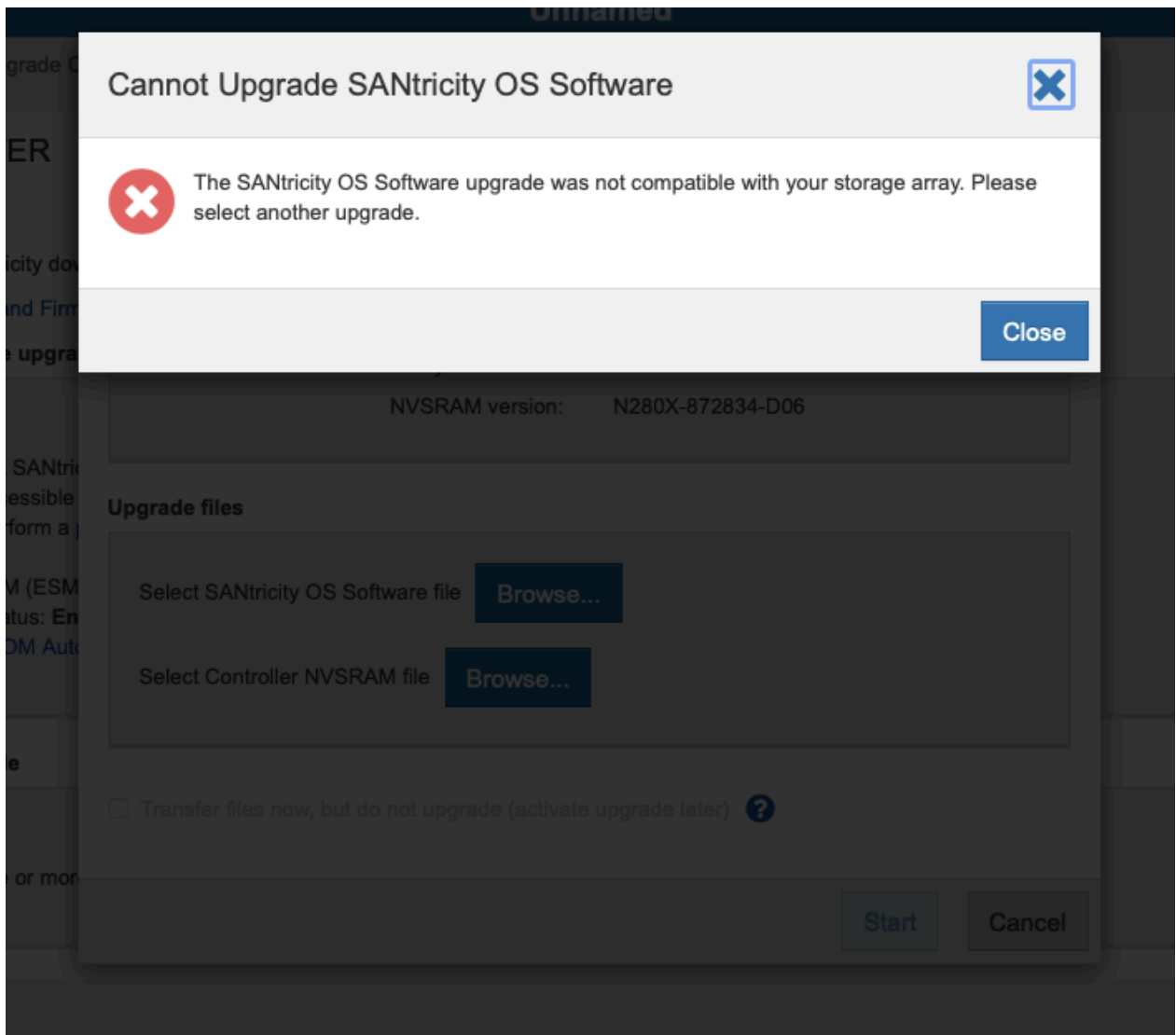- 升级到11.80或更高版本的操作系统

问题描述

- 尝试升级到SANtricity OS 11.80或更高版本时、SANtricity系统管理器返回错误消息：

  ```
  Cannot Upgrade SANtricity OS Software
  ```

  ```
  The SANtricity OS Software upgrade was not compatible with you storage
  ```

```
array. Please select another upgrade.
```


- 同样，在尝试使用命令行界面(Command Line Interface, CLI)升级时返回错误：

```
Performing syntax check...
Syntax check complete.
Executing script...
Unable to download the file, /Users/xxxxx/Downloads/
RCB_11.80GA_280x_64cc0ee3.dlp, in the Download command at line 1. The file
is not compatible with the existing Firmware version on the storage array.
See online help for possible causes.
The command at line 1 that caused the error is:
```

```
download storageArray firmware file="/Users/xxxx/Downloads/
RCB_11.80GA_280x_64cc0ee3.dlp" downgrade=false activatenow=true;
Script execution halted due to error.
SMcli failed.
```