



由于交流电源故障，货架 PSU 报告 AC FAIL

https://kb-cn.netapp.com/on-prem/ontap/OHW/OHW-KBs/All_PSU_2_of_shelf_DC_FAIL_AC_FAIL_OF...

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适用于

ONTAP 9

问题

- 以下警报在 EMS 日志中报告：

```
[statd: monitor.shelf.fault:alert]: Critical fault reported on disk
```

storage shelf attached to channel 0a. Check fans, power supplies, disks, and temperature sensors.

[ses.status.psError:alert]: DS212-12 shelf 0 on channel 0b power error for Power supply 1: critical status; AC Fail. This module is on the rear of the shelf at the bottom left.

- 已发布的机架 PSU 显示 : DC FAIL、AC FAIL、OFF、RQSTED ON、FAIL

Shelf: 10

Shelf Type: DS224-12

Power Supplies:

Element Status	Status Bytes	Status Descriptions
1: OK	01,00,00,20	RQSTED ON
2: CRITICAL	02,00,00,F3	DC FAIL, AC FAIL, OFF, RQSTED ON, FAIL

Shelf: 11

Shelf Type: DS224-12

Power Supplies:

Element Status	Status Bytes	Status Descriptions
1: OK	01,00,00,20	RQSTED ON
2: CRITICAL	02,00,00,F3	DC FAIL, AC FAIL, OFF, RQSTED ON, FAIL

Shelf: 20

Shelf Type: DS212-12

Power Supplies:

Element Status	Status Bytes	Status Descriptions
1: OK	01,00,00,20	RQSTED ON
2: CRITICAL	02,00,00,F3	DC FAIL, AC FAIL, OFF, RQSTED ON, FAIL

Shelf: 21

Shelf Type: DS212-12

Power Supplies:

Element Status	Status Bytes	Status Descriptions
1: OK	01,00,00,20	RQSTED ON
2: CRITICAL	02,00,00,F3	DC FAIL, AC FAIL, OFF, RQSTED ON, FAIL

Shelf: 22

Shelf Type: DS212-12

Power Supplies:

Element Status	Status Bytes	Status Descriptions
1: OK	01,00,00,20	RQSTED ON
2: CRITICAL	02,00,00,F3	DC FAIL, AC FAIL, OFF, RQSTED ON, FAIL