



## Cloud Volumes ONTAP升级失败,在 cot 清单中未找到许可证

https://kb-cn.netapp.com/Cloud/Cloud\_Volumes\_ONTAP/Cloud\_Volumes\_ONTAP\_upgrade\_fails\_with...

Updated: Thu, 20 Nov 2025 19:15:49 GMT

## 适用场景

- ONTAP 9
- Cloud Volumes ONTAP (CVO)
- BlueXP
- 连接器

## 问题描述

- 所需的ONTAP版本未在BlueXP中显示为选项。
- 尝试使用 URL 方法升级 CVO 时, BlueXP失败,并且在连接器日志中看到以下错误

2023-04-29 15:52:15,716 UTC INFO [Update System Image

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```
[2905eb65-b384-4493-8896-d3cdba3xxXX] [6cmLWFxxXX ] [XXXX XXXXXX ]
(common-akka.actor.default-dispatcher-19555) [OdinActor:109] >>>> Start action
=> Action Name: 'Update System Image', Resource Key:
':VsaWorkingEnvironment-BWp6xxxx:' >>>>

2023-04-29 15:52:20,087 UTC INFO [Update System Image ]
[2905eb65-b384-4493-8896-d3cdba3xxXX] [6cmLWFxxXX ] [XXXX XXXXXXX ]
(common-akka.actor.default-dispatcher-19546) [OdinActor:122] <<<< Finish action
<= Action Name: &#039;Update System Image&#039;, Resource Key:
&#039;:VsaWorkingEnvironment-BWp6xxxx:&#039;, Status: Failed with error
&#039;Could not determine configuration for vsa avanacxxx, region us-east-1.
License not found in the cot manifest&#039; <<<<
```

• 连接器和 CVO 均支持该实例类型