



## 同步关系挂起、并显示错误获取未捕获异常NoSuchKey the Specific

https://kb-cn.netapp.com/Cloud/BlueXP/Cloud\_Sync/Sync\_relationship\_hung\_with\_error\_Got\_uncaugh... Updated: 周三, 09 7月 2025 14:30:39 GMT

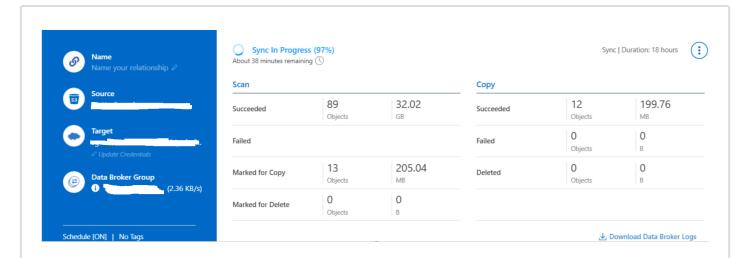
## 适用场景

- NetApp Cloud Sync
- AWS S3

## 问题描述

• 数据代理同步显示"sync in Progress (正在同步)"、并在此挂起。

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## • 同步期间出现错误:

```
[2023-03-14T22:42:39.343] [ERROR] [TRANSFERRER] [6] [6604] Got uncaught
exception NoSuchKey: The specified key does not exist.
at Request.extractError (/opt/netapp/databroker/node modules/aws-sdk/lib/
services/s3.js:711:35)
at Request.callListeners (/opt/netapp/databroker/node modules/aws-sdk/lib/
sequential executor.js:106:20)
at Request.emit (/opt/netapp/databroker/node modules/aws-sdk/lib/
sequential executor.js:78:10)
at Request.emit (/opt/netapp/databroker/node modules/aws-sdk/lib/
request.js:686:14)
at Request.transition (/opt/netapp/databroker/node modules/aws-sdk/lib/
request.js:22:10)
at AcceptorStateMachine.runTo (/opt/netapp/databroker/node modules/aws-sdk/lib/
state machine.js:14:12)
at /opt/netapp/databroker/node modules/aws-sdk/lib/state machine.js:26:10
at Request. <anonymous > (/opt/netapp/databroker/node modules/aws-sdk/lib/
request.js:38:9)
at Request. <anonymous > (/opt/netapp/databroker/node modules/aws-sdk/lib/
request.js:688:12)
at Request.callListeners (/opt/netapp/databroker/node modules/aws-sdk/lib/
sequential executor.js:116:18)
at Request.emit (/opt/netapp/databroker/node modules/aws-sdk/lib/
sequential executor.js:78:10)
at Request.emit (/opt/netapp/databroker/node modules/aws-sdk/lib/
request.js:686:14)
```

```
at Request.transition (/opt/netapp/databroker/node modules/aws-sdk/lib/
request.js:22:10)
at AcceptorStateMachine.runTo (/opt/netapp/databroker/node modules/aws-sdk/lib/
state machine.js:14:12)
at /opt/netapp/databroker/node modules/aws-sdk/lib/state machine.js:26:10
at Request.<anonymous> (/opt/netapp/databroker/node modules/aws-sdk/lib/
request.js:38:9) {
code: 'NoSuchKey',
region: null,
time: '2023-03-15T05:42:39.343Z',
requestId: 'WF1NZGQE1H04NF4B',
extendedRequestId:
'v4kRVzRioFuRg302XTmXPLeorYOoT0kJ8312xUT0jsmTym0baVYZhGVaxPzjIb/FZtOYZgg8/mE=',
cfId: undefined,
statusCode: 404,
retryable: false,
retryDelay: 55.539524198683885
}
 • 在上述消息同步进入挂起状态后
```