



同步关系挂起、并显示错误获取未捕获异常NoSuchKey the Specific

https://kb-cn.netapp.com/Cloud/BlueXP/Cloud_Sync/Sync_relationship_hung_with_error_Got_uncaught...

Updated: 周三, 09 7月 2025 14:30:39 GMT

适用场景

- NetApp Cloud Sync
- AWS S3

问题描述

- 数据代理同步显示"sync in Progress (正在同步)"、并在此挂起。

Name
Name your relationship [↗](#)

Source

Target
 [Update Credentials](#)

Data Broker Group
 (2.36 KB/s)

Schedule [ON] | No Tags

Sync In Progress (97%)
About 38 minutes remaining

Sync | Duration: 18 hours

Scan		
Succeeded	89 Objects	32.02 GB
Failed		
Marked for Copy	13 Objects	205.04 MB
Marked for Delete	0 Objects	0 B

Copy		
Succeeded	12 Objects	199.76 MB
Failed	0 Objects	0 B
Deleted	0 Objects	0 B

[Download Data Broker Logs](#)

- 同步期间出现错误：

```
[2023-03-14T22:42:39.343] [ERROR] [TRANSFERRER] [6] [6604] Got uncaught
exception NoSuchKey: The specified key does not exist.
at Request.extractError (/opt/netapp/databroker/node_modules/aws-sdk/lib/
services/s3.js:711:35)
at Request.callListeners (/opt/netapp/databroker/node_modules/aws-sdk/lib/
sequential_executor.js:106:20)
at Request.emit (/opt/netapp/databroker/node_modules/aws-sdk/lib/
sequential_executor.js:78:10)
at Request.emit (/opt/netapp/databroker/node_modules/aws-sdk/lib/
request.js:686:14)
at Request.transition (/opt/netapp/databroker/node_modules/aws-sdk/lib/
request.js:22:10)
at AcceptorStateMachine.runTo (/opt/netapp/databroker/node_modules/aws-sdk/lib/
state_machine.js:14:12)
at /opt/netapp/databroker/node_modules/aws-sdk/lib/state_machine.js:26:10
at Request.<anonymous> (/opt/netapp/databroker/node_modules/aws-sdk/lib/
request.js:38:9)
at Request.<anonymous> (/opt/netapp/databroker/node_modules/aws-sdk/lib/
request.js:688:12)
at Request.callListeners (/opt/netapp/databroker/node_modules/aws-sdk/lib/
sequential_executor.js:116:18)
at Request.emit (/opt/netapp/databroker/node_modules/aws-sdk/lib/
sequential_executor.js:78:10)
at Request.emit (/opt/netapp/databroker/node_modules/aws-sdk/lib/
request.js:686:14)
```

```
at Request.transition (/opt/netapp/databroker/node_modules/aws-sdk/lib/
request.js:22:10)
at AcceptorStateMachine.runTo (/opt/netapp/databroker/node_modules/aws-sdk/lib/
state_machine.js:14:12)
at /opt/netapp/databroker/node_modules/aws-sdk/lib/state_machine.js:26:10
at Request.<anonymous> (/opt/netapp/databroker/node_modules/aws-sdk/lib/
request.js:38:9) {
  code: 'NoSuchKey',
  region: null,
  time: '2023-03-15T05:42:39.343Z',
  requestId: 'WF1NZGQE1H04NF4B',
  extendedRequestId:
'v4kRVzRioFuRg302XTmXPLeorYOoT0kJ83l2xUT0jsmTym0baVYZhGVaxPzjIb/FZtOYZgg8/mE=',
  cfId: undefined,
  statusCode: 404,
  retryable: false,
  retryDelay: 55.539524198683885
}
....
```

- 在上述消息同步进入挂起状态后