



NiCE

使用自定义服务策略时无法添加 NTP 服务器

https://kb-cn.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Cannot_add_NTP_server_when_using_cu...

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适用于

- ONTAP 9.10.1 及更高版本
- 网络时间协议 (NTP)

问题

- 为管理 LIF 使用自定义服务策略时，无法添加 NTP 服务器：

```
Cluster::*> ntp server create -server x.x.x.x (cluster time-service ntp server create) Error:
command failed: Connecting to NTP server "x.x.x.x" with address x.x.x.x failed with reason:
"Network is unreachable" Cluster::*> cluster time-service ntp server create -server my.ntp.
server.com Error: command failed: Connecting to NTP server "my.ntp.server.com" with address x.x.
x.x failed with reason: "Network is unreachable"
```

- 您可以使用管理 LIF ping NTP 服务器。
- admin Vserver/SVM 网络路由正确。
- 管理 LIF 正在使用自定义 LIF 服务策略。

```
cluster1::> network interface show -role *mgmt* -fields service-policy vserver lif service-policy ---
----- cluster1 cluster_mgmt ssh-mgmt cluster1 node_mgmt1 ssh-mgmt 2
entries were displayed.
```