



处理 AFF/ASA A800、C800 平台上的 L2 看门狗重置

https://kb-cn.netapp.com/on-prem/ontap/OHW/OHW-KBs/Handling_L2_Watchdog_Resets_on_the_AF... Updated: 周五, 11 7月 2025 15:00:41 GMT

适用场景

AFF A800 \ AFF C800 \ ASA A800 \ ASA C800

问题描述

- 节点意外重新启动
- 节点在意外关闭后未重新启动

受影响节点上的BMC日志显示以下内容:

Record 402: Thu May 05 06:20:35.070000 2022 [ASUP.notice]: First notification email | (REBOOT (abnormal)) WARNING | Send failed

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Record 403: Thu May 05 06:20:40.640000 2022 [IPMI.notice]: 0076 | 02 | EVT: 6fc302ff | System Watchdog | Assertion Event, "Power cycle" Record 404: Thu May 05 06:20:40.640000 2022 [IPMI Event.critical]: L2 watchdog timeout power cycle • 如果节点重新启动、则 EMS日志文件可能会显示以下错误 Thu May 05 15:33:43 +0800 [netapp: splog main: mgr.boot.reason abnormal:EMERGENCY]: System rebooted due to a watchdog reset. Thu May 05 15:33:43 +0800 [netapp: splog main: callhome.reboot.watchdog:alert]: Call home for REBOOT (watchdog reset) Thu May 05 15:33:43 +0800 [netapp: cf hwassist: cf.hwassist.takeoverTrapRecv:notice]: hw assist: Received takeover hw assist alert from partner(node), system_down because 12_watchdog_reset. • 如果节点无法重新启动、则 BMC中的system senors 可能会将 Attn Sensor1 显示 为 Asserted PCI SW1 Err | 0x0 | discrete | Deasserted | na l na na Wrench Port Up | 0x0 | discrete | Enabled | na | na na | discrete | | na SysReset 0x0 na | na System Watchdog | 0x0 | discrete | | na na | na

| <mark>Asserted</mark> | na

na

l na

| 0x0 | discrete

Attn Sensor1

na