



与主机的 NDMP 连接失败

https://kb-cn.netapp.com/on-prem/ontap/dp/NDMP/NDMP-KBs/NDMP_connection_to_host_failed

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适用于

- Commvault 备份应用程序
- ONTAP 9.10.1
- ONTAP AWS 实例

问题

- NDMP 备份失败，在 CommVault 中出现以下错误：

```
Error Code: [39:7] Description: NDMP connection to host [netapp-prod-cluster] failed. Please verify the NDMP Server can be reached on this host using your current IPV4/IPV6 settings on MediaAgent. Source: sydaws01, Process: NasBackup
```

- 从备份日志中，我们在第 4 阶段看到以下错误：

```
/SVM_name/Vol_name(1) Log_msg (Write DIRNET for BKP ID=2475, type=3 interrupted while at waiting for max inflight. Error = Broken pipe.  
/SVM_name/Vol_name(1) Error (Write to socket failed  
/SVM_name/Vol_name(1) Tape_close (ndmp)  
/SVM_name/Vol_name(1) Log_msg (Flush DIRNET called on error = -1.  
/SVM_name/Vol_name(1) Abort (4245212 MB, 26660 secs, 159 MBps)  
/SVM_name/Vol_name(1) Error (DUMP IS ABORTED
```