



## 由于 A700 上的 NVRAM 电池电量过低,系统关闭

https://kb-cn.netapp.com/on-prem/ontap/OHW/OHW-KBs/System\_shut\_down\_due\_to\_NVRAM\_battery...

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## 适用场景

AF-A700 AFF-A90

## 问题描述

• 由于 NVRAM 电池电量低,系统关闭

Exiting due to timeout

login: Jan 30 17:00:00 [ONAS01-01:monitor.nvramLowBattery:EMERGENCY]: NVRAM battery is dangerously low.

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Waiting for PIDS: /usr/sbin/rpcbind 1456.
   Terminated
   Uptime: 502d3h30m46s
   System halting...
• SP 事件日志:
   Record 1207: Tue Jan 31 06:56:44.178328 2023 [IPMI.notice]: 7d00 | 02 |
   EVT: 0301ffff | Attn Sensor1 | Assertion Event, "State Asserted"
   Record 1208: Tue Jan 31 06:56:54.098326 2023 [IPMI.notice]: 7e00 | 02 |
   EVT: 0300ffff | Attn Sensor1 | Assertion Event, "State Deasserted"
   Record 1209: Tue Jan 31 08:00:30.646437 2023 [IPMI.notice]: 7f00 | 02 |
   EVT: 6f03ffff | Sensor 255 | Assertion Event, "Storage OS graceful
   shutdown"
   Record 1210: Tue Jan 31 08:00:29.000000 2023 [Controller.notice]:
   Appliance user command halt.
   Record 1211: Tue Jan 31 08:00:32.041292 2023 [SP.critical]: Filer Reboots
   Record 1212: Tue Jan 31 08:00:32.202082 2023 [IPMI.notice]: 8000 | c0 |
   OEM: f9ff7020ff2b | ManufId: 150300 | Undefined
   Record 1213: Tue Jan 31 08:00:32.398085 2023 [IPMI.notice]: 8100 | c0 |
   OEM: f9ff7020ff2c | ManufId: 150300 | Undefined
   Record 1214: Tue Jan 31 08:00:32.538084 2023 [IPMI.notice]: 8200 | c0 |
   OEM: f9ff7020ff2d | ManufId: 150300 | Undefined
   Record 1215: Tue Jan 31 08:00:33.026078 2023 [IPMI.notice]: 8300 | c0 |
   OEM: f9ff7020ff2e | ManufId: 150300 | Undefined
   Record 1216: Tue Jan 31 08:00:43.122049 2023 [IPMI.notice]: 8400 | 02 |
   EVT: 6f02ffff | PCM Status | Assertion Event, "Fault"
   Record 1217: Tue Jan 31 08:00:54.158342 2023 [IPMI.notice]: 8500 | 02 |
   EVT: 6fc200ff | System FW Status | Assertion Event, "Unspecified"
   Record 1218: Tue Jan 31 08:01:05.206460 2023 [IPMI.notice]: 8600 | 02 |
   EVT: 6fc21fff | System FW Status | Assertion Event, "System Firmware
   restarting"
   Record 1219: Tue Jan 31 08:01:08.315992 2023 [SP.notice]: PCIE Config Info
   received from BIOS
   Record 1220: Tue Jan 31 08:01:08.331557 2023 [SP.notice]: ScratchPad
   Config Info received from BIOS
   Record 1221: Tue Jan 31 08:01:14.000000 2023 [SysFW.notice]: BIOS Version:
   10.11
   Record 1222: Tue Jan 31 08:01:16.070212 2023 [IPMI.notice]: (PUA) Enable
   power to all PCIe slots
   Record 1223: Tue Jan 31 08:01:16.075858 2023 [IPMI.notice]: (PUA) Enable
   power to all PCIe on board device
   Record 1224: Tue Jan 31 08:01:16.100569 2023 [IPMI.notice]: (PUA) P stat
   :slots=0x0,onboard devs=0x0,final
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Record 1225: Tue Jan 31 08:01:16.100631 2023 [IPMI.notice]: (PUA) Power
status of all PCIe slots unchanged
Record 1226: Tue Jan 31 08:01:16.246312 2023 [IPMI.notice]: 8700 | 02 |
EVT: 6fc201ff | System FW Status | Assertion Event, "Memory initialization
Record 1227: Tue Jan 31 08:01:26.286356 2023 [IPMI.notice]: 8800 | 02 |
EVT: 6fc203ff | System FW Status | Assertion Event, "Memory Initialization
Record 1228: Tue Jan 31 08:01:47.370309 2023 [IPMI.notice]: 8900 | 02 |
EVT: 6fc220ff | System FW Status | Assertion Event, "Bootloader is
running"
Record 1229: Tue Jan 31 08:05:55.626094 2023 [IPMI.notice]: 8a00 | c0 |
OEM: f9ff7020ff5d | ManufId: 150300 | Undefined
Record 1230: Tue Jan 31 08:11:46.202326 2023 [IPMI.notice]: 8b00 | 02 |
EVT: 01520202 | Bat Dstg Cycles | Assertion Event, "Lower Critical going
low " | Reading: 2.000 | Threshold: 2.000
Record 1231: Tue Jan 31 08:11:47.662324 2023 [IPMI.notice]: 8c00 | 02 |
EVT: 0301ffff | Attn Sensor1 | Assertion Event, "State Asserted"
Record 1232: Tue Jan 31 08:12:02.850588 2023 [SP.critical]: Heartbeat
stopped
Record 1233: Tue Jan 31 08:16:46.211674 2023 [IPMI.emergency]: triggered
OS halt: Battery remain capacity cri
Record 1234: Tue Jan 31 08:16:52.920974 2023 [IPMI.notice]: 8d00 | 02 |
EVT: 6f02ffff | Bat Status | Assertion Event, "Fault"
Record 1235: Tue Jan 31 08:17:03.059016 2023 [IPMI.notice]: 8e00 | 02 |
EVT: ef02ffff | Bat Status | Deassertion Event, "Fault"
Record 1236: Tue Jan 31 08:43:37.719584 2023 [IPMI.emergency]: triggered
OS halt: Battery remain capacity cri
Record 1237: Tue Jan 31 08:43:44.490337 2023 [IPMI.notice]: 8f00 | 02 |
EVT: 6f02ffff | Bat Status | Assertion Event, "Fault"
Record 1238: Tue Jan 31 08:43:54.470896 2023 [IPMI.notice]: 9000 | 02 |
EVT: ef02ffff | Bat Status | Deassertion Event, "Fault"
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• 系统无法正常启动,并显示错误信息。 callhome battery warning(BATTERY (capacity low))