



由于规范化启动程序名称任务已中止、升级到9.11.1 9.11.1或更高版本无法完成

https://kb-cn.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Upgrade_to_ONTAP_9.11.1_or_later_fails...

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适用场景

- 9.11.1或更高版本
- 自动化无中断升级(ANDU)

问题描述

- 在启动程序包含大写字母的集群上升级到9.11.1 9.11.1时、升级可能会失败、并显示有关无法标准化启动程序名称的错误。`not logged in` 使用命令行界面命令时、这些启动程序可能会显示为：`igroup show -v`

- 在使用较新的ONTAP版本重新启动节点后、由于升级未完成、ANDU将暂停。

```
::>cluster image show-upgrade-progress
```

Summary:

Upgrade failed to complete.

failed Error: Upgrade of node "ntap-clus01-node01-hapairA-firstnode" failed to complete.

Action: Use the (privilege: advanced)command "system node upgrade-revert show -node <nodename>" to check the upgrade status.

- 运行::>system node upgrade-revert show 时，任务显示“已中止”：

```
Node: ntap-clus01-node01-hapairA-firstnode Status: aborted Status Message: The upgrade aborted in
the "post-apps" phase on task "Normalize Initiator Names Upgrade Revert Task". Contact support
personnel for the upgrade repair procedure. Vers Phase Status Upgrade Phase Status Message ----
-----
1400 pre-root applied No upgrade is required for this
phase. 1400 pre-apps applied Upgrade successful. 1400 post-apps applied Upgrade successful. 1800
pre-root applied No upgrade is required for this phase. 1800 pre-apps applied No upgrade is required for
this phase. 1800 post-apps aborted A duplicate initiator was found after normalizing initiator names to
lower case characters. Verify the configuration of the initiator using the "lun mapping show -initiator
20:00:00:25:B5:15:1B:01|20:00:00:25:b5:15:1b:01" and "igroup show -initiator
20:00:00:25:B5:15:1B:01|20:00:00:25:b5:15:1b:01" commands. The same igroup or LUN map must not
contain the same initiator more than once regardless of character case. Different Vservers refering to the
same initiator must use the same character case. Resolve any conflicts and then resume the upgrade. 6
entries were displayed. You may also see the following Status Message for the aborted task:
```

- 对于已中止的任务、您可能还会看到以下状态消息：

```
Duplicate initiators are mapped to the same LUN. Do not try to fix this problem. Using either the 'lun
mapping delete' command or the 'lun igroup remove' command could lead to an outage. Contact
technical support for assistance.
```