



storage Failover hwAssist show命令输出"Did not receive hwAssist Keepalive alerts from Partner"(未从配对节点收到hwAssist保持活动警报)

 $https://kb-cn.netapp.com/on-prem/ontap/OHW/OHW-KBs/storage\_failover\_hwassist\_show\_command\_\dots$ 

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## 适用场景

- ONTAP 9
- 管理网段和数据网段相同

## 问题描述

storage failover hwassist show命令显示错误、如下所示。

node01::> storage failover hwassist show
Node

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node01

Partner: node02

Hwassist Enabled:true

Hwassist IP: 192.168.53.91

Hwassist Port: 4444

Monitor Status: active

Inactive Reason: Corrective Action: -

Keep-Alive Status: Error: did not receive hwassist

keep alive alerts from partner.

node02

Partner: node01

Hwassist Enabled: true

Hwassist IP: 192.168.53.92

Hwassist Port: 4444 Monitor Status: active

Inactive Reason: Corrective Action: -

Keep-Alive Status: Error: did not receive hwassist

keep alive alerts from partner.

2 entries were displayed.

## EMS日志报告:

[Node-1: cf\_hwassist: cf.hwassist.missedKeepAlive:error]: HW-assisted takeover

missing keep-alive messages from HA partner (Node-n2).

[Node-1: cf hwassist: cf.hwassist.recvKeepAlive:info]: hw assist: Received

hw assist KeepAlive alert from partner(Node-n2).