



storage Failover hwAssist show命令输出"Did not receive hwAssist Keepalive alerts from Partner"(未从配对节点收到hwAssist保持活动警报)

https://kb-cn.netapp.com/on-prem/ontap/OHW/OHW-KBs/storage_failover_hwassist_show_command_...

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适用场景

- ONTAP 9
- 管理网段和数据网段相同

问题描述

storage failover hwassist show 命令显示错误、如下所示。

```
node01::> storage failover hwassist show
Node
```

node01

```

    Partner: node02
    Hwassist Enabled:true
    Hwassist IP: 192.168.53.91
    Hwassist Port: 4444
    Monitor Status: active
    Inactive Reason: -
    Corrective Action: -
    Keep-Alive Status: Error: did not receive hwassist
keep alive alerts from partner.
```

node02

```

    Partner: node01
    Hwassist Enabled: true
    Hwassist IP: 192.168.53.92
    Hwassist Port: 4444
    Monitor Status: active
    Inactive Reason: -
    Corrective Action: -
    Keep-Alive Status: Error: did not receive hwassist
keep alive alerts from partner.
    2 entries were displayed.
```

EMS日志报告：

```
[Node-1: cf_hwassist: cf.hwassist.missedKeepAlive:error]: HW-assisted takeover
missing keep-alive messages from HA partner (Node-n2).
[Node-1: cf_hwassist: cf.hwassist.recvKeepAlive:info]: hw_assist: Received
hw_assist KeepAlive alert from partner(Node-n2).
```