



HA 组通知（NVRAM 过度可更正 ECC）错误 - AutoSupport 消息

https://kb-cn.netapp.com/on-prem/ontap/OHW/OHW-KBs/NVRAM_EXCESSIVE_CORRECTABLE_EC...

Updated: Sun, 05 Oct 2025 21:08:17 GMT

适用于

- AutoSupport 警报：NVECCA
- ONTAP 发布
 - 9.1P18 及更高版本
 - 9.3P11 及更高版本
 - 9.4P6 及更高版本
 - 9.5 及所有更高版本

问题摘要

- 当 NVRAM 复合体报告过多的可更正纠错代码 (ECC) 内存错误时，会出现此消息。

示例：

```
[node-01: env_mgr: nvdimmm.excessive.cecc.errs:alert]: Excessive
correctable ECC errors in the NVDIMM in slot-11. Count: 1.
```

Node: node-01

Time: Mon, Sep 15 17:36:31 2025

Severity: ALERT

Message: nvdimmm.excessive.cecc.errs: Excessive correctable ECC errors in the NVDIMM in slot-11. Count: 1.

Description: This message occurs when excessive correctable error-correcting code (ECC) memory errors are reported by the NVDIMM controller.

Corrective Action: Use the "system environment sensors show -hidden true" clustershell command to view the current "NV Correctable ECC Count" value. Contact NetApp technical support for further assistance.

Source: env_mgr

- 一旦识别出内存中的关键错误量，ONTAP 就会发送主动通知。

示例：

```
[node-01: env_mgr: callhome.nvram.cecc:error]: Call home for NVRAM
EXCESSIVE CORRECTABLE ECC.
```