



## 适用于VMware vSphere的ONTAP工具：从主机客户端部署OVA模板后无法启动服务

[https://kb-cn.netapp.com/data-mgmt/OTV/VSC\\_Kbs/Virtual\\_Storage\\_Console\\_VSC\\_\\_\\_Can\\_t\\_start\\_ser...](https://kb-cn.netapp.com/data-mgmt/OTV/VSC_Kbs/Virtual_Storage_Console_VSC___Can_t_start_ser...)

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### 适用场景

- Virtual Storage Console (VSC) 9.x
- 适用于VMware vSphere (OTV) 9.x的ONTAP工具

### 问题描述

通过ESXi主机客户端部署OTV后、您将无法启动任何OTV 服务或执行任何OTV 任务。

尝试从OTV 维护控制台启动服务时、您会看到一条类似于以下内容的消息：

```
job for vscserver.service failed because the control process exited with error
```

code.

See "systemctl status vscserver.service" and "journalctl -xe" for details.  
Command failed.

示例：

Application Configuration Menu:

- 1 ) Display server status summary
- 2 ) Start Virtual Storage Console service
- 3 ) Stop Virtual Storage Console service
- 4 ) Start VASA Provider and SRA service
- 5 ) Stop VASA Provider and SRA service
- 6 ) Change 'administrator' user password
- 7 ) Re-generate certificates
- 8 ) Hard reset keyStore and certificates
- 9 ) Hard reset database
- 10) Change LOG level for Virtual Storage Console service
- 11) Change LOG level for VASA Provider and SRA service
- 12) Display TLS configuration
- 13) Enable TLS protocol
- 14) Disable TLS protocol
  
- b ) Back
- x ) Exit

Enter your choice: 2

Job for vscserver.service failed because the control process exited with error code.  
See "systemctl status vscserver.service" and "journalctl -xe" for details.  
Command failed.

Press ENTER to continue.