



AutoSupport 消息：磁盘/盘架计数不匹配

https://kb-cn.netapp.com/on-prem/ontap/OHW/OHW-KBs/AutoSupport_Message__DISK_SHELF_COU...

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适用于

- ONTAP 9
- 为 HA GROUP ERROR : DISK/SHELF COUNT MISMATCH 发送 Call home

问题

EMS 日志

```
[node01: cfdisk_config:cf.disk.skipped:notice]: The disk 0a.11.52 was skipped because it reported the status disk failed.[node01: cfdisk_config:cf.disk.inventory.mismatch:error]: Status of the disk 0a.11.52 (5000CCA0:D85AA758:00000000)has recently changed or the node (node01) is missing the disk.[node01: cfdisk_config:callhome.sfo.miscount:error]: Call home for HA GROUP ERROR: DISK/SHELF COUNT MISMATCH
```

- 也可能会看到以下发送的 AutoSupport 消息：
SHELF_FAULT
Filesystem Disk Fail
- 磁盘分配失败，并显示以下错误：
disk assign: Disk 1a.16.23 not accessible. Error 19 (disk not ready for requested operation)