



在 Active IQ Unified Manager 9.9 上，采集失败并出现 NullPointerException

https://kb-cn.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/Acquisition_fails_with_NullPointerException_...

Updated: 周五, 11 7月 2025 08:00:16 GMT

适用场景

- Active IQ Unified Manager (AIQUM) 9.9RC1和9.9
- 已在ONTAP集群中配置FlexGroup卷

问题描述

- 如果集群启用了加密、并且 AIQUM上存在FlexGroup卷、则对该集群执行采集失败、并显示错误：

`Cluster discovery failed. Rediscover the cluster after resolving the issue`

- 对日志的进一步调查显示：

/var/log/ocum/ocumserver.log :

```
2021-07-14 16:18:01,988 INFO [oncommand]
[org.springframework.jms.listener.DefaultMessageListenerContainer#0-1]
[com.netapp.ipc.jms.OCIE_Events] OCIE JMS notification message received:
{WarningCount=0, DatasourceName=<cluster_FQDN>, DatasourceID=1,
Error0_ClusterManagementIP=<cluster_FQDN>, PackageName=netappfoundation,
TotalReportTime=-1, PollStartTime=1626272272747, ErrorCount=1,
Success=false, DurationTime=9207, Error0_Message=General Message,
TotalZAPITime=28902, NotificationType=PACKAGE_COMPLETED,
Error0_Type=INTERNAL_ERROR, UpdateTime=1626272281980, Error0_Port=443,
MessageType=PACKAGE_NOTIFICATION, Error0_Zapi=null}
2021-07-14 16:18:01,992 WARN [oncommand] [reconciliation-0]
[c.n.d.c.ClusterStatusListener] Acquisition failed for cluster :
<cluster_FQDN> message : General Message
```

/var/log/ocie/au.log :

```
2021-07-14 14:59:00,309 ERROR [common-pool-0] c.o.s.a.f.d.BaseDataSource
(BaseDataSource.java:336) - [netappfoundation] <cluster_FQDN> - Runtime
exception: null java.lang.NullPointerException
    at
com.onaro.sansscreen.acquisition.datasource.netapp_ocie.transform.ocie.NetAppO
~[au-datasource-netappfoundation.jar:9.9.0-2021.05.J1130]
    at
com.onaro.sansscreen.acquisition.datasource.netapp_ocie.transform.ocie.NetAppO
~[au-datasource-netappfoundation.jar:9.9.0-2021.05.J1130]
    at
com.onaro.sansscreen.acquisition.datasource.netapp_ocie.transform.ocie.NetAppO
~[au-datasource-netappfoundation.jar:9.9.0-2021.05.J1130]
    at
com.onaro.sansscreen.acquisition.datasource.netapp_ocie.NetAppOCIEDataSource.d
~[au-datasource-netappfoundation.jar:9.9.0-2021.05.J1130]
    at
com.onaro.sansscreen.acquisition.netappfoundation.datasource.NetAppFoundationP
~[au-package-netappfoundation.jar:9.9.0-2021.05.J1130]
    at
com.onaro.sansscreen.acquisition.framework.datasource.BaseDataSource.run(BaseD
~[au-framework.jar:9.9.0-2021.05.J1130]
```

```

        at
com.onaro.sanscreen.acquisition.framework.mgmt.DataSourceManager$PollLogic.ru
~[au-framework.jar:9.9.0-2021.05.J1130]
        at
com.onaro.commons.metrics.executor.ThreadPoolMonitorExecutor.lambda$submit$1(
~[commons-commons.jar:9.9.0-2021.05.J1130]
        at
java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:515)
~[?:?]
        at java.util.concurrent.FutureTask.run(FutureTask.java:264) ~[?:?]
        at
com.onaro.commons.metrics.executor.ThreadPoolMonitorExecutor.lambda$execute$0
~[commons-commons.jar:9.9.0-2021.05.J1130]
        at
java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:112
[?:?]
        at
java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:62
[?:?]
        at java.lang.Thread.run(Thread.java:834) [?:?]

2021-07-14 14:59:00,327 ERROR [common-pool-0] c.o.s.a.f.d.BaseDataSource
(dataSourceErrorException.java:244) - <cluster_FQDN> [Internal error] -
Internal Runtime Error (Internal Runtime Error)
java.lang.NullPointerException
        at
com.onaro.sanscreen.acquisition.datasource.netapp_ocie.transform.ocie.NetAppO
~[au-datasource-netappfoundation.jar:9.9.0-2021.05.J1130]
        at
com.onaro.sanscreen.acquisition.datasource.netapp_ocie.transform.ocie.NetAppO
~[au-datasource-netappfoundation.jar:9.9.0-2021.05.J1130]
        at
com.onaro.sanscreen.acquisition.datasource.netapp_ocie.transform.ocie.NetAppO
~[au-datasource-netappfoundation.jar:9.9.0-2021.05.J1130]
        at
com.onaro.sanscreen.acquisition.datasource.netapp_ocie.NetAppOCIEDataSource.d
~[au-datasource-netappfoundation.jar:9.9.0-2021.05.J1130]
        at

```

```
com.onaro.sanscreen.acquisition.netappfoundation.datasource.NetAppFoundationP
~[au-package-netappfoundation.jar:9.9.0-2021.05.J1130]
    at
com.onaro.sanscreen.acquisition.framework.datasource.BaseDataSource.run(BaseD
~[au-framework.jar:9.9.0-2021.05.J1130]
    ... 8 more
```