



StorageGRID图形界面显示错误"The StorageGRID API service is not erroring"

https://kb-cn.netapp.com/hybrid/StorageGRID/Grid_Tenant_Manager/StorageGRID_graphical_interfac...

Updated: 周三, 09 7月 2025 14:13:01 GMT

适用场景

NetApp StorageGRID

问题描述

• 图形界面中的错误:

503: Service Unavailable

The StorageGRID API service is not responding. Please try again later. If the problem persists, contact Technical Support

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information contained herein may be used solely in connection with the NetApp products discussed in this document.'



503: Service Unavailable

Service Unavailable

The StorageGRID API service is not responding. Please try again later. If the problem persists, contact Technical Support.

OK

• 服务已在 位于下的servermanager.log 文件下结束 /var/local/log

```
2021-03-17 12:20:32 +0000 | mgmt-api | starting mgmt-api
2021-04-14 13:25:17 +0000 | mysql | mysql ended
2021-04-14 13:25:17 +0000 | servermanager | returncode checking
status of 'mgmt-api' indicates: bad usage
2021-04-14 13:25:17 +0000 | mysql | mysql ended
2021-04-14 13:25:18 +0000 | mysql | mysql ended
2021-04-14 13:25:20 +0000 | net-monitor | net-monitor ended
2021-04-14 13:25:23 +0000 | net-monitor | net-monitor ended
```

• Top 命令 显示 内存使用率较高 nms

```
PID USER PR NI VIRT RES SHR S %CPU %MEM TIME+ COMMAND 9466 nms-user 20 0 21.653g 0.017t 4472 S 40.0 72.3 57:51.98 nms
```

• Server Connection Error 下的图形用户界面错误 Overview

