



StorageGRID 图形界面显示错误"The StorageGRID API service is not erroring"

https://kb-cn.netapp.com/hybrid/StorageGRID/Grid_Tenant_Manager/StorageGRID_graphical_interfac...

Updated: 周三, 09 7月 2025 14:13:01 GMT

适用场景

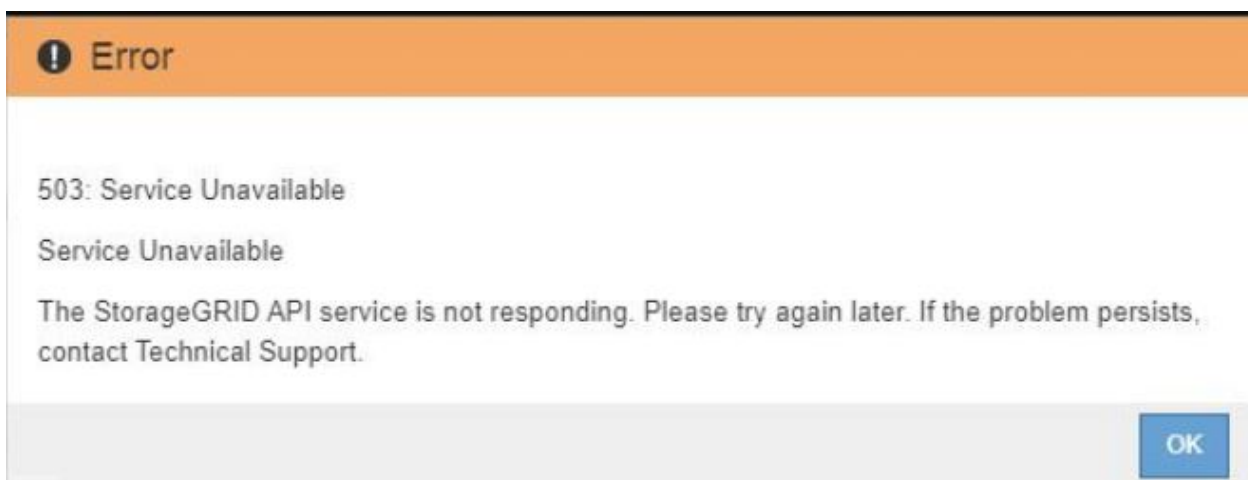
NetApp StorageGRID

问题描述

- 图形界面中的错误：

```
503: Service Unavailable
```

```
The StorageGRID API service is not responding. Please try again later. If  
the problem persists, contact Technical Support
```



- 服务已在 位于下的 `servermanager.log` 文件下结束 `/var/local/log`

```
2021-03-17 12:20:32 +0000 | mgmt-api           | starting mgmt-api
2021-04-14 13:25:17 +0000 | mysql                | mysql ended
2021-04-14 13:25:17 +0000 | servermanager        | returncode checking
status of 'mgmt-api' indicates: bad usage
2021-04-14 13:25:17 +0000 | mysql                | mysql ended
2021-04-14 13:25:18 +0000 | mysql                | mysql ended
2021-04-14 13:25:20 +0000 | net-monitor          | net-monitor ended
2021-04-14 13:25:23 +0000 | net-monitor          | net-monitor ended
```


- `Top` 命令 显示 内存使用率较高 `nms`

PID	USER	PR	NI	VIRT	RES	SHR	S	%CPU	%MEM	TIME+	COMMAND
9466	nms-user	20	0	21.653g	0.017t	4472	S	40.0	72.3	57:51.98	nms

- `Server Connection Error` 下的图形用户界面错误 `Overview`

OverviewAlarmsReportsConfiguration



Main

 Overview **NMS** - Interface Engine

Updated: 2021-04-07 10:11:11 CEST



NMS Interface Engine Status:

Connected



Connected Services:



119



E-mail Notification Events



E-mail Notifications Status:

Server Connection Error



E-mail Notifications Queued:



0



Database Connection Pool



Maximum Supported Capacity:

600



Remaining Capacity:

99 %



Active Connections:

6

