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## 由于"PR\_END\_OF\_FILE\_ERROR"错误，无法访问 ONTAP System Manager

[https://kb-cn.netapp.com/on-prem/ontap/dm/System\\_Manager/SM-KBs/Unable\\_to\\_access\\_the\\_OnCo...](https://kb-cn.netapp.com/on-prem/ontap/dm/System_Manager/SM-KBs/Unable_to_access_the_OnCo...)

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### 适用于

- ONTAP System Manager
- OnCommand System Manager

## 问题描述

- ONTAP 升级后无法访问 System Manager
- 浏览器中显示的错误：

" Secure connection failed"

An error occurred during a connection <IP Adress> PR\_END\_OF\_FILE\_ERROR

"This page can't be displayed"

"Turn on TLS 1.0,TLS 1.1 and TLS 1.2 in Avanced settings and try connecting to https://server again . If this error persists, it is possible that the site uses an unsupported protocol or cipher suite such as RC4"