



NiCE

在 ONTAP EMS 中抑制 `asup.aods.response.timeOut` 警报

https://kb-cn.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Suppressing_asup.aods.response.timeOu...

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适用于

- ONTAP 9
- AutoSupport OnDemand

问题

客户会收到重复的电子邮件警报，其中包含以下消息：

Node: Node01

Time: xxxxxxxx

Severity: ERROR

Message: asup.aods.response.timeOut: AutoSuppo

Detailed Problem Description: Node: Node01

Time: xxxxxxxx

Severity: ERROR

Message: asup.aods.response.timeOut: AutoSupport OnDemand Server (AODS) response was not received before the 30 second time limit.

Description: This message occurs when a response is not received from the AutoSupport OnDemand Server (AODS) before the system time limit.

Corrective Action: Check AOD Server connectivity using the "autosupport check show-details -check-type ondemand-server" command. If the issue persists, contact NetApp technical support.