



NiCE

在交换机配置中显示为未知的区域

https://kb-cn.netapp.com/on-prem/ontap/OHW/OHW-KBs/Areas_showing_as_Unknown_in_Switch_con...

Updated: Wed, 27 May 2026 14:13:05 GMT

适用于

- Cisco 后端交换机
- ONTAP 9

问题

交换机配置中的字段未填充。

示例：

```
Address : x.x.x.x
Device : [cluster-switch]
IsMonitoringEnabledOperational : DataONTAP.C.Types.ClusterSwitch.TrueFalse
Model : nx3132v
NcController : [cluster-controller]
Node :
Reason : None
SerialNumber : [redacted]
SwVersion : Unknown <----- This is the problem area
Type : cluster_network
VersionSource : CDP
```