



NiCE

AutoSupport 由于代理身份验证错误而失败

https://kb-cn.netapp.com/Cloud/ncds/nds/cvo/cvo_kbs/AutoSupport_failing_due_to_proxy_authentication...

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适用于

Cloud Volumes ONTAP (CVO)

问题

性能存档 (perfarchive) 和 AutoSupport (ASUP) 消息未从节点发送，出现错误：

```
Category: https
Component: https-put-destination
Status: failed
Detail: HTTPS PUT connectivity check failed for destination:
https://support.netapp.com/put/AsupPut/ via proxy -
http://<proxy_ip> :3128. Error: Possible Proxy
Authentication issue.
Corrective Action: Ensure the user-id and password are set correctly for
the proxy URL.
```