



AutoSupport 失败，出现 SMTP 身份验证错误（客户端未经身份验证）

https://kb-cn.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/AutoSupport_fails_using_Encryption_start...

Updated: Thu, 16 Apr 2026 09:29:41 GMT

适用于

- ONTAP 9
- AutoSupport 已配置 SMTP 传输

问题

AutoSupport SMTP 失败，显示错误消息

Fri Jan 23 2026 10:03:37 +07:00 [kern_notifyd:info:2375] (category:

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2375:160:deliver) (emittime: 1/23/2026 09:50:53) (message: MAIL
FROM:<abc@test.com)
Fri Jan 23 2026 10:03:37 +07:00 [kern_notifyd:info:2375] (category:
2375:160:deliver) (emittime: 1/23/2026 09:50:58) (message: 530 5.7.57 Client
not authenticated to send mail. [abc.prod.test.com 2026-01-23T02:50:57.339Z
08DE59D3773B31A1])
Fri Jan 23 2026 10:03:37 +07:00 [kern_notifyd:info:2375] (category:
2375:160:deliver) (emittime: 1/23/2026 09:50:58) (message: MAIL failed: 530)
Fri Jan 23 2026 10:03:37 +07:00 [kern_notifyd:info:2375] (category:
2375:160:deliver) (emittime: 1/23/2026 09:50:58) (message: shutting down
connection #0)
Fri Jan 23 2026 10:03:37 +07:00 [kern_notifyd:info:2375] (category:
2375:160:deliver) (emittime: 1/23/2026 09:50:58) (message: Failed to transmit
smtp asup 160, curl error(55): Failed sending data to the peer)
```