



ONTAP Select Aggregate state unknown

https://kb-cn.netapp.com/on-prem/ontap/ontap-select/Select-KBs/ONTAP_Select_Aggregate_state_un...

Updated: Mon, 20 Apr 2026 14:18:58 GMT

Applies to

ONTAP Select

Issue

- One or more aggregate(s) with unknown status

Aggregate	Size Available	Used%	State	#Vols	Nodes	RAID Status
-----------	----------------	-------	-------	-------	-------	-------------

```
Aggr_01 - - - unknown - Node_01 -
```

- Command `::*> disk show` finds failed disks

```
RAID Disk Device HA SHELF BAY CHAN Pool Type RPM Used (MB/blks) Phys (MB/blks)
-----
failed 0b.8 0b - - SA:A 0 SSD N/A 8650745/17716727296 8650751/17716740088
failed 0d.21 0d - - SA:A 1 SSD N/A 8650745/17716727296 8650751/17716740088
```

- All interfaces are up
- EMS logs show :

```
disk_server_0: shm.threshold.checksumErrors:error]: shm: Disk ID has exceeded the threshold for
checksum errors on the same block; the system will fail the disk.
config_thread: raid.config.filesystem.disk.failed:error]: File system Disk /Aggregate/plex0/rg0/0b.8 S/
N ... UID ... failed.
config_thread: raid.vol.failed:notice]: Aggregate Aggregate: Failed due to multi-disk error.
config_thread: callhome.fdisk.fault:error]: Call home for FILESYSTEM DISK FAILED
raid_disk_thread: raid.disk.unload.done:info]: Unload of Disk 0b.8 S/N ... UID ... has completed
successfully
dmgr_thread: raid.notify.on.failure:debug]: Received SDM_NOTIFY_ON_FAILURE for disk uid ...,
originating sysid ..., with failure reason 1 (failed).
config_thread: ha.panicInfoSent:notice]: Node successfully sent a panic information message to its
HA partner.
config_thread: sk.panic:alert]: Panic String: System encountered a forced panic condition in SK
process config_thread
```