



CXone Mpower EXPERT

重新启动 OnCommand 数据仓库服务后，IBM Cognos 会执行此操作 未启动

https://kb-cn.netapp.com/data-mgmt/OCI_Kbs/After_restarting_the_OnCommand_Data_Warehouse_s...

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适用场景

- OnCommand Insight 数据仓库 7.3.x (OCI DWH)
- IBM Cognos

问题描述

- 重新启动 OnCommand Insight 数据仓库（OCI DWH）服务后，IBM Cognos 服务不会启动。
- 从 IBM Cognos 配置测试内容存储失败 Testing Content Manager database connection 出现错误：

```
[Content Manager database connection]
[ ERROR ] The database connection failed.
[ ERROR ] Content Manager failed to connect to the content store. The
connection string is "jdbc:db2://hostname-or-ip:50000/
cm:retrieveMessagesFromServerOnGetMessage=true;fullyMaterializeLobData=false;cl
The error encountered is: "[jcc][t4][2012][11248][4.25.23] Connection
authorization failure occurred. Reason: Password expired. ERRORCODE=-4214,
SQLSTATE=28000"
```