



## 由于现有的 SNMP 陷阱目标, E系列控制器配置失败

https://kb-cn.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/E-Series\_controller\_configuration\_fails\_...

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## 适用场景

- NetApp E-Series和EF系列
- NetApp SANtricity操作系统
- 双控制器阵列

## 问题描述

- Recovery Guru针对两个控制器中的一个报告:
  - NET NTP SERVICE UNAVAILABLE
  - NET\_NTP\_QUERY\_FAIL

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- 无法 ping 控制器 IP
- · E系列控制器配置由于以下错误而失败:

IPv4 support cannot be disable because there are existing SNMP trap destination configured with IPv4 addresses. (API 812)

