



---

## 由于现有的 SNMP 陷阱目标，E 系列控制器配置失败

[https://kb-cn.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/E-Series\\_controller\\_configuration\\_fails\\_...](https://kb-cn.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/E-Series_controller_configuration_fails_...)

Updated: 周三, 09 7月 2025 18:06:20 GMT

### 适用场景

- NetApp E-Series和EF系列
- NetApp SANtricity操作系统
- 双控制器阵列

### 问题描述

- [Recovery Guru](#) 针对两个控制器中的一个报告：
  - NET\_NTP\_SERVICE\_UNAVAILABLE
  - NET\_NTP\_QUERY\_FAIL

- 无法 ping 控制器 IP
- E 系列控制器配置由于以下错误而失败：

IPv4 support cannot be disabled because there are existing SNMP trap destination configured with IPv4 addresses. (API 812)

## Configure Management Ports

### Error

IPv4 support cannot be disabled because there are existing SNMP trap destinations configured with IPv4 addresses. (API 812)

1 Select Port

2 Configure Port

3 Configure Network Settings

I want to configure IPv4 for my port...

### Port P1 IPv4 network settings

- ☐ Automatically obtain configuration from DHCP server
- ☒ Manually specify static configuration:

MAC address: 00:A0:98:D4:AF:B0

IP address

10.128.227.11

Subnet mask

255.255.255.0

Gateway

1.0.0.0

**Note:** The controller gateway will be used for *all* management ports on Controller B.

< Back

Cancel

Finish