



# SnapCenter SQL 备份间歇性失败,出现"ServiceUnavailable"错误

https://kb-cn.netapp.com/data-mgmt/SnapCenter/SC\_KBs/SnapCenter\_SQL\_backups\_intermittently\_fa...

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## 适用于

- SnapCenter Server (SC) 6.1P1
- 适用于 Microsoft SQL Server 的 SnapCenter 插件 (SCSQL) 6.1P1

## 问题描述

SnapCenter SQL Server 资源的备份间歇性失败,并出现以下错误:

SnapCenter UI

Activity 'Replicating to Secondary' failed with error: Request to 'https://<SnapCenter Server FQDN>:8146/JobManagerService.svc/CreateJob'

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failed. Status Code: Service Unavailable. RETURN\_DATA: The service is unavailable.

Activity 'Registering Backup and Applying Retention' failed with error: Request to 'https://<SnapCenter\_Server\_FQDN>:8146/
BackupMetadataService.svc/RegisterBackups' failed. Status
Code:ServiceUnavailable. RETURN DATA:The service is unavailable.

### SMCoreServicelog

DEBUG NetApp.Ontapi.NaServer PID=[xxxx] TID=[Pipeline Execution Thread] <results reason="Volume &quot;<Volume\_Name>&quot; does not exist in Vserver &quot;<SVM\_Name>&quot;. Reason: entry doesn&apos;t exist. "status="failed" errno="13040"/>

ERROR DataONTAP.C.PowerShell.SDK.NcControllerCmdlet PID=[xxxx]
TID=[Pipeline Execution Thread] API exception
NetApp.Ontapi.ErrnoException+EVOLUMEDOESNOTEXIST: Volume "<Volume\_Name>"
does not exist in Vserver "<SVM\_Name>". Reason: entry doesn't exist.
 at

DataONTAP.C.PowerShell.SDK.Cmdlets.Snapshot.RemoveNcSnapshot.ProcessRecordFle controller)

DEBUG SMCore PID=[xxxx] TID=[xxxx] ex.Message : The running command stopped because the preference variable "ErrorActionPreference" or common parameter is set to Stop: Volume "<Volume\_Name>" does not exist in Vserver "<SVM\_Name>". Reason: entry doesn't exist.

DEBUG SMCore PID=[xxxx] TID=[xxxx] No retry condition match found or max retry reached. Throwing error The running command stopped because the preference variable "ErrorActionPreference" or common parameter is set to Stop: Volume "<Volume\_Name>" does not exist in Vserver "<SVM\_Name>". Reason: entry doesn't exist.

#### SMCore\_<JobID>.log

ERROR SMCore\_<JobID> PID=[xxxx] TID=[xxxx] No snapshots found for volume:
<Volume\_Name>