



SnapCenter SQL 备份间歇性失败，出现"ServiceUnavailable"错误

https://kb-cn.netapp.com/data-mgmt/SnapCenter/SC_KBs/SnapCenter_SQL_backups_intermittently_fa...

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适用于

- SnapCenter Server (SC) 6.1P1
- 适用于 Microsoft SQL Server 的 SnapCenter 插件 (SCSQL) 6.1P1

问题描述

SnapCenter SQL Server 资源的备份间歇性失败，并出现以下错误：

- **SnapCenter UI**

Activity 'Replicating to Secondary' failed with error: Request to
'https://<SnapCenter_Server_FQDN>:8146/JobManagerService.svc/CreateJob'

failed. Status Code:ServiceUnavailable. RETURN_DATA:The service is unavailable.

Activity 'Registering Backup and Applying Retention' failed with error: Request to 'https://<SnapCenter_Server_FQDN>:8146/BackupMetadataService.svc/RegisterBackups' failed. Status Code:ServiceUnavailable. RETURN_DATA:The service is unavailable.

- **SMCoreServiceLog**

```
DEBUG NetApp.Ontapi.NaServer PID=[xxxx] TID=[Pipeline Execution Thread]
<results reason="Volume '<Volume_Name>' does not exist in
Vserver '<SVM_Name>'. Reason: entry doesn't exist. "
status="failed" errno="13040"/>
```

```
ERROR DataONTAP.C.PowerShell.SDK.NcControllerCmdlet PID=[xxxx]
TID=[Pipeline Execution Thread] API exception
NetApp.Ontapi.ErrnoException+EOLUMEDOESNOTEXIST: Volume "<Volume_Name>"
does not exist in Vserver "<SVM_Name>". Reason: entry doesn't exist.
    at
DataONTAP.C.PowerShell.SDK.Cmdlets.Snapshot.RemoveNcSnapshot.ProcessRecordFile
controller)
```

```
DEBUG SMCore PID=[xxxx] TID=[xxxx] ex.Message : The running command
stopped because the preference variable "ErrorActionPreference" or common
parameter is set to Stop: Volume "<Volume_Name>" does not exist in Vserver
"<SVM_Name>". Reason: entry doesn't exist.
```

```
DEBUG SMCore PID=[xxxx] TID=[xxxx] No retry condition match found or max
retry reached. Throwing error The running command stopped because the
preference variable "ErrorActionPreference" or common parameter is set to
Stop: Volume "<Volume_Name>" does not exist in Vserver "<SVM_Name>".
Reason: entry doesn't exist.
```

- **SMCore_<JobID>.log**

```
ERROR SMCore_<JobID> PID=[xxxx] TID=[xxxx] No snapshots found for volume:
<Volume_Name>
```