



StorageGRID 管理节点升级:升级后约 40 分钟内"服务不可用"(HTTP 503)

https://kb-cn.netapp.com/hybrid/StorageGRID/Maintenance/StorageGRID\_Admin\_Node\_Upgrade\_\_Se... Updated: Sun, 26 Oct 2025 22:31:51 GMT

## 适用于

- · NetApp StorageGRID
- StorageGRID 主管理节点和 Linux 操作系统容器
- StorageGRID 版本 11.9 (从 11.8.x 升级)

## 问题描述

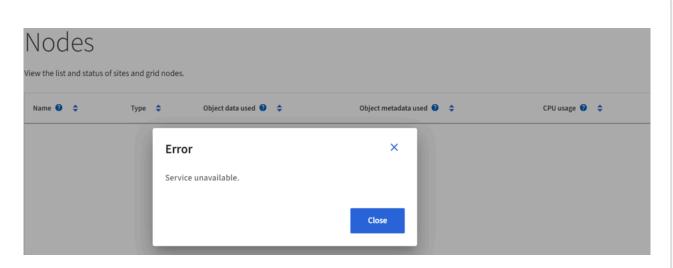
完成主管理节点升级到 StorageGRID 11.9 后,观察到以下症状:

• 网格管理器 Web 界面显示 Service unavailable 约 40 分钟。

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• 升级工作流程不会继续升级其他节点; GUI 返回到 选择文件 步骤。 Maintenance > Software update > StorageGRID Upgrade StorageGRID Upgrade Select files — Run prechecks — 3 Upgrade primary Admin Node — 4 Upgrade other nodes Summary Primary Admin Node upgraded Status: Upgrading to: 11.9.0.8 Site Node name Progress Details ② stg-s001 admin-container1 Completed The primary Admin Node was upgraded automatically. Select Continue to proceed to the next step. Continue Maintenance > Software update > StorageGRID Upgrade StorageGRID Upgrade 1 Select files — 2 Run prechecks — 3 Upgrade primary Admin Node — 4 Upgrade other nodes Before updating software, confirm that your StorageGRID system has no active alerts and that all nodes are connected to the grid. Current version: Error Update Path Service unavailable. **Upload files** Close Upload the upgrade file for the new v hotfix will be automatically applied as part of the upgrade. Upgrade file: Hotfix for new version (if available):

• 无法访问 NODES 选项卡和其他管理功能。



• 在没有人工干预的情况下,问题在大约40分钟后自行解决。