



由于 FC 主机布线不正确而导致 E-Series 主机冗余丢失警报

https://kb-cn.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/E-Series_Host_Redundancy_Lost_alert_...

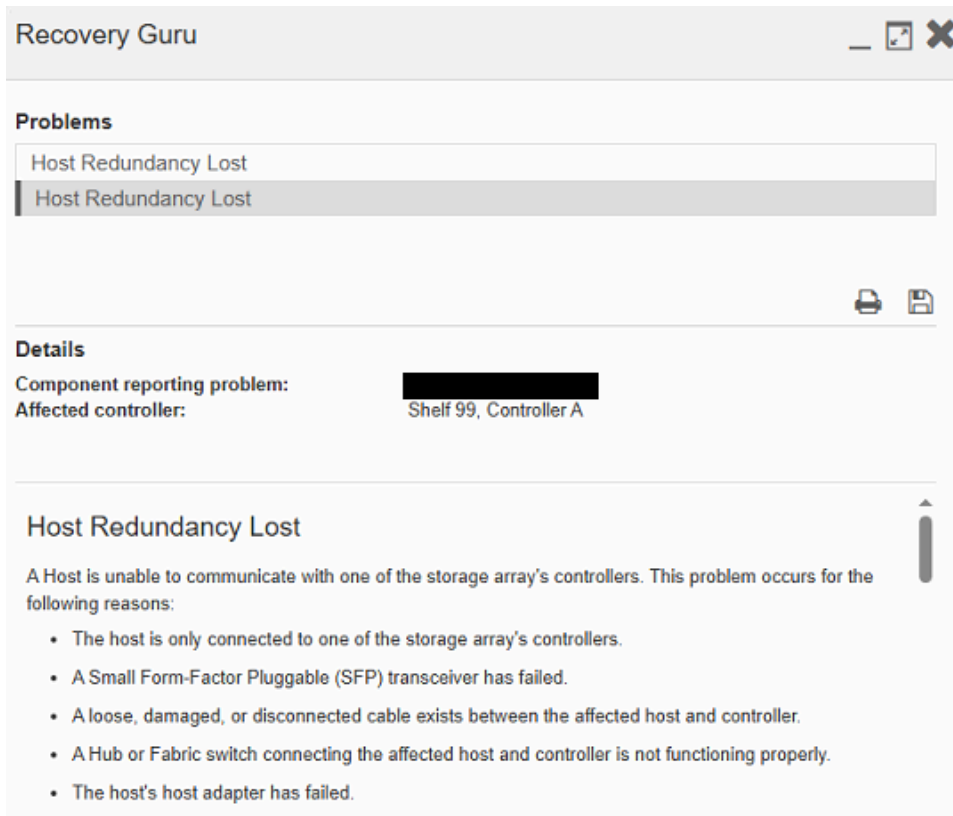
Updated: Mon, 06 Oct 2025 01:09:46 GMT

适用于

- NetApp E 系列
- SANtricity OS
- 所有FC端口已启动

问题描述

- `Recovery Guru` 在 `SANtricity System Manager` 中显示 `Host Redundancy Lost`



- Loss of host-side connection redundancy detected 通知已送达
- RECOVERY-GURU-PROCEDURES.HTML 显示 ALB_HOST_REDUNDANCY_LOST

```
Failure Entry N: ALB_HOST_REDUNDANCY_LOST-Recovery Failure Type Code: 475
Storage array: <STORAGE_ARRAY>
Affected host: <HOST>
Affected controller: Controller in bay <A/B>
End of Failure Entry 1: Back to top
```

- STORAGE-ARRAY-PROFILE 和 STATE-CAPTURE-DATA 指示主机上的 2 个 FC 端口正在连接到单个控制器
 - STORAGE-ARRAY-PROFILE > HOST-TO-VOLUME ASSIGNMENTS 显示主机有 2 个 FC 端口


```
Host: <HOST>
Host type: Windows (clustered or non-clustered)
Interface type: Fibre Channel
Host port identifier: <FC_WWPN_1>
Alias: <ALIAS_1>
Host port identifier: <FC_WWPN_2>
Alias: <ALIAS_2>
Data Assurance (DA) capable: Yes
```

Large sector size supported: No

- STATE-CAPTURE-DATA > ionShow > tditnall 0 从单个控制器显示上述2个FC端口正在连接

```
...TDITN...Initiator...
tditn Ch : Location          Device Name          Port Name  Seq :
Open  Completed  Errs :      Ms          Ms
----- -- :-----
:-----
..
  4  2 : <ALIAS_2>          2000f4c7aa0a471f      <FC_WWPN_2>      6 :
0      12      0 :      2356058          0
..
  6  3 : <ALIAS_1>          2000f4c7aa0a46f7      <FC_WWPN_1>      4 :
0      1567    0 :      2356058          0
```