



由于 IdP 证书已过期，无法登录到 BlueXP，出现错误 `invalid_request`

https://kb-cn.netapp.com/Cloud/ncds/Cloud_Manager/Unable_to_log_in_to_BlueXP_with_error_invalid...

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适用于

- NetApp BlueXP
- Auth0 身份管理
- 联合身份验证（单点登录）
- 使用 Microsoft Entra ID 的身份提供程序 (IdP)

问题描述

使用联合身份验证的用户突然无法登录到 BlueXP，出现以下错误：`invalid_request: failed to obtain access token`



Login Failed

You may have pressed the back button, refreshed during login, opened too many login dialogs, or there is some issue with cookies, since we couldn't find your session. Try logging in again. If the problem persists please contact NetApp Cloud Support.

invalid_request: failed to obtain access token