



E4000 控制器状态更改为"失败（脱机）"

https://kb-cn.netapp.com/on-prem/E-series/Hardware-Kbs/E4000_controller_status_changes_to_%22F...

Updated: Thu, 23 Apr 2026 07:03:43 GMT

适用于

- NetApp E 系列 E4000
- NetApp StorageGRID 设备

问题

- E4000 控制器状态为 `Offline (Failed)` 且无法在线设置或通电。
- SANtricity System Manager 或支持数据日志报告错误 `OFFLINE_CTL-Recovery Failure Type Code: 28`
- StorageGRID 中的警报包括：

Storage appliance storage connectivity degraded There is a problem with one or more connections between the compute controller and storage controller.

Appliance storage controller hardware issue SANtricity software is reporting "Needs attention" for a component in a StorageGRID appliance.