

@mindtouch"

CXPLAT-215:RFE:SCV 应删除 Windows VM 上客户文件还原对内置 域管理员帐户的要求

https://kb-cn.netapp.com/data-mgmt/SnapCenter/SC-Issues/CXPLAT-215 Updated: 周六, 127月 2025 13:55:42 GMT

1

问题描述

尝试运行 Guest File Restore 时出现错误消息:
Failed to access guest system using specified credentials.
Please verify VMWare tools is installed/running on the system and account used
has domain administrator privileges.
Error is ApiException Failed to start process in guest system SystemError vix
error codes = (3004, 0).
出现在{}vmcontrol_jetty_server.log{}:
com.netapp.nvpf.api.model.ApiException: Failed to access guest system using
specified credentials.
Verify if VMWare tools is installed or running on the system and the account is
built-in administrator account. Error is ApiException Failed to start process
in guest system InvalidGuestLogin

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information contained herein may be used solely in connection with the NetApp products discussed in this document.'