



# NiCE

## 由于出现错误、无法安装ONTAP One许可证

[https://kb-cn.netapp.com/on-prem/ontap/Ontap\\_OS/OS-KBs/Cannot\\_install\\_ONTAP\\_one\\_licenses\\_du...](https://kb-cn.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Cannot_install_ONTAP_one_licenses_du...)

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### 适用场景

- ONTAP 9
- ONTAP One许可

### 问题描述

- 在灾难恢复站点上安装ONTAP One许可证失败、并在System Manager中显示错误：

Error message were generated by the following packages while installing the license: "Multitenant Encryption Key Manager, SnapLock, Anti-ransomware"

- 对于已停用的节点、系统仍具有旧许可证。