



ONTAP升级9.14.1后、文件一致的备份失败

https://kb-cn.netapp.com/data-mgmt/SnapCenter/SC_KBs/File_consistent_backups_fail_after_ONTAP...

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适用场景

- 适用于Microsoft Windows Server的SnapCenter插件(SCW)
- ONTAP 9.14.1Px

问题描述

- 在存储连接阶段升级ONTAP 9.14.1后、文件一致的备份失败。
- 备份日志中没有错误、但SC服务器主机上的应用程序事件日志存在错误：

```
Error <Host_Name> SnapDriveEventMsgs 528 "SnapDrive failed to set your  
storage system connection.  
Error code : -1
```

Details : Failed to connect to storage system <SVM_Name>.
User is not authorized.

Possible solutions :

1. Check if the firewall blocks the connection.
2. Make sure the Net.Tcp Port Sharing Service is up and running.
3. The credentials are specified correctly."