



## 使用自定义 sudoers 配置时，MetroCluster 调解器设置失败

[https://kb-cn.netapp.com/onprem/ontap/MetroCluster/MetroCluster\\_\\_Mediator\\_setup\\_fails\\_when\\_using...](https://kb-cn.netapp.com/onprem/ontap/MetroCluster/MetroCluster__Mediator_setup_fails_when_using...)

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### 适用于

- ONTAP 9
- 调解器 1.1
- MetroCluster IP

### 问题

NetApp 调解器配置失败，并显示以下错误：

```
ClusterA::*> mediator add -mediator-address XX.XX.XX.XX  
(metrocluster configuration-settings mediator add)
```

Adding the mediator and enabling Automatic Unplanned Switchover. It may take a

few minutes to complete.

Error: command failed: The request to reach the mediator failed during the add operation.

Check if the mediator is reachable and then try the operation again.

主机中的调解器日志显示以下错误：

```
root@mediatorhost# tail /opt/netapp/lib/ontap_mediator/log/ontap_mediator.log
[ERROR] [24] [scstadmin.py:84] scstadmin command FAILED: /usr/bin/sudo
scstadmin -noprompt -add_target iqn.2012-05.local:mailbox.target.69642eae-
bb75-11ea-8fa7-00a098ccf5d8:9a2a870d-baf0-11ea-a6df-00a098cbca9e:1 -driver
iscsi -attributes MaxSessions=4,IncomingUser=###
```