



## 升级或续订证书后、System Manager和API失败

https://kb-cn.netapp.com/on-prem/ontap/dm/System\_Manager/SM-KBs/After\_upgrading\_ONTAP\_Syst...

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## 适用场景

- ONTAP 9.x
- ONTAP系统管理器(OSM)
- 应用程序编程接口(API)

## 问题描述

- 升级或续订证书后、System Manager和API失败。
- 尝试连接到OSM时、Web浏览器返回以下任一消息:
  - ERR CONNECTION CLOSED

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- PR END OF FILE ERROR
- apache error.log:

[ssl:error] [pid 24293:tid 34385646080] [client X.X.X.X:36198] [vserver
XXXXX] Failed to initialize SSL context
[ssl:notice] [pid 24293:tid 34385646080] [client X.X.X.X:36916] [vserver
4294967295] Setting server certificate chain file /mroot/etc/
vserver\_4294967295/certificates/ssl/server/
111+530000017242CE94AE511687A00000000017C+<cert\_name>/chain.pem
[ssl:notice] [pid 24293:tid 34385646080] [client X.X.X.X:36916] [vserver
4294967295] Certificate-based client authentication is not configured for
this vserver
[ssl:emerg] [pid 24293:tid 34385646080] Failed to configure CA certificate
chain!
[ssl:emerg] [pid 24293:tid 34385646080] Fatal error initialising mod\_ssl,
exiting.